

# SCAN AHEAD

A Newsletter for SCAN Employees  
JANUARY 2021

## NEW YEAR, RENEWED PURPOSE

Despite the extraordinary challenges brought on by the pandemic in 2020 that affected each one of us, your commitment, hard work and unwavering dedication to the SCAN mission kept us focused on our goals. You continued to provide the quality service and support our members have come to depend on, especially during this difficult time. As we embark on a new year, we look ahead with hope and optimism. Hope that the vaccine will offer relief, and optimism in our ongoing pursuit of innovative ways to serve our members and seniors everywhere.

## LUNCH & LEARN SERIES CONTINUES WITH EXCITING SPEAKERS

Our new Lunch & Learn Speaker Series has proven popular thanks to an engaging lineup of presenters. Our last event featured **Chief Medical Officer of Flagship Pioneering, Michael Rosenblatt, MD**. During an informative fireside chat, he and Sachin shared the latest on the COVID-19 vaccine. If you were unable to attend, click [here](#) to view Dr. Rosenblatt's fireside chat at your convenience.

*Watch your inbox for more details on upcoming events!*



## SHOWCASING YOU!

Thanks to those who submitted selfies for our Feel Good Friday spotlights. We want to continue to feature our dedicated in-home care team members receiving COVID vaccines. As the vaccine becomes more widely available, we look forward to sharing your selfies with the SCAN community, too! Please email photos to [SCAN Comms](#).

◀ Care Manager Michelle Gamboa and Home Assessment Specialist Melinda Underwood receive their vaccines.

Suggestions for SCAN Ahead? Email them to [SCAN Comms](#).



# ALL TEAM MEETINGS (Formerly Known As Straight Talks)

**Straight Talks** have a new name: **All Team Meetings**. The rebranding better reflects the company-wide, interactive nature of these gatherings, where SCAN leaders provide updates on the organization's strategic plans and upcoming initiatives.

*If you missed the last event on Jan. 19 with Sachin Jain, Nancy Monk and Sherry Stanislaw, you'll find the recording in the All Team Meeting folder on [SharePoint](#). The next All Team is scheduled for Feb. 25.*



## SCAN'S CHINESE WEBSITE IS LIVE!



As we implement efforts to better serve diverse populations, one important component is reaching people in their native language. That's why we're pleased to announce that we've launched the Chinese version of the SCAN Health Plan website—with more languages to come! Check it out [here](#).



## Coffee with Sachin featuring Josh Goode



# COFFEE WITH SACHIN RECAP

***Thanks to all who attended the last Coffee with Sachin featuring Chief Information Officer Josh Goode.***

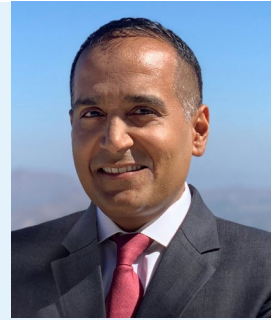
Josh discussed some of the new technology available to us and announced that LinkedIn and Twitter are now accessible on the company network. If you missed the webinar, watch the video on [SharePoint](#).

***The next Coffee with Sachin event is scheduled for Monday, Feb. 8.***

Stay tuned for an email from SCAN Comms with more details.



## CEO CORNER Dr. Sachin Jain



*Catch up on Sachin's latest media interviews and bylines.*

[Forbes – “To Improve Healthcare for Older Adults, Look to Geriatrics”](#)

Sachin shares why geriatricians' philosophy offers the best care for older adults, and SCAN's upcoming new initiative will provide quality home-based and virtual primary care to older adults based on the principles of geriatric care.

[Modern Healthcare – “Medicare for All? The better route to universal coverage would be Medicare Advantage for All”](#)

In this article, Sachin calls on the Biden administration to shift to a better public option for Americans: Medicare Advantage.

**LinkedIn** +



## LINKEDIN AND TWITTER NOW ACCESSIBLE

You may have heard our **Chief Information Officer Josh Goode** announce during the last [Coffee with Sachin](#) that social media platforms LinkedIn and Twitter have been opened to all employees on company devices. On these platforms, we post company and leadership updates, news and more. Follow us—if you don't already—and feel free to like, comment and share!



## SCAN LINES

Have you seen SCAN's latest media coverage?

*Click the links below to view.*

### American Journal of Managed Care

Our **Chief Pharmacy Officer, Sharon Jhavar**, wrote a provocative article about the role plan pharmacists should play in reducing polypharmacy and deprescribing.

### Longmont Leader

SCAN's work is getting recognized far beyond SoCal. This paper in Colorado reported on our findings about seniors and their access to telehealth.

### ABC7

Our centenarian mural is still getting attention. Earlier this month, ABC7 news featured the mural once again.

## FEBRUARY

### WHAT'S AHEAD!

*\*Keep an eye out for a SCAN Comms for details*

- 2/3 **Lunch & Learn Speaker Series:**  
Nancy Oriole, MD, faculty associate dean for community engagement in medical education at Harvard Medical School
- 2/8 Coffee with Sachin\*
- 2/10 **Lunch & Learn Speaker Series:**  
Dr. Fola May, MD, PhD, assistant professor of medicine at UCLA and staff physician in the VA
- 2/15 President's Day  
Company Holiday
- 2/17 **Lunch & Learn Speaker Series:**  
*Here We Are* author presentation\*
- 2/25 All Team Meeting\*

## OUR AWARDS



\*Star rating applies to all plans offered by SCAN Health Plan from 2018 to 2021 except SCAN Healthy at Home (HMO SNP) and VillageHealth (HMO-POS SNP) plans. Every year, Medicare evaluates plans based on a 5-star rating system.