

FEEL GOOD FRIDAY

Some Good News to End Your Week

**"YOU
KNOW IT'S
JUST A FEW
YEARS AWAY,
AND I WILL BE
A MOST
APPRECIATIVE
MEMBER FOR
SURE."**

-Bruce, new member's son

New Member Love. While welcoming new SCAN member, Edward, 91, Senior Advocate Maxine Marcus chatted with Edward's son, Bruce, who answers the phone as his father doesn't hear well.

Edward and Bruce had listened to the new member TeleTalk last week and were impressed by the many benefits SCAN offers. Maxine followed up with a welcome call a few days later.

"Both men couldn't get over how great our benefits are – and how well SCAN treats its new members," Maxine said.

Bruce was so impressed that he said he plans to become a SCAN member himself and, until then, will tell "everybody I know" about SCAN.

Spreading the Vaccine News. We've received thousands of calls from members with questions about the COVID-19 vaccine. We're doing a number of things to keep them updated, including using social media. Chief Pharmacy Officer Sharon Jhawar is just one of our clinical superstars taking part in a video series. In her message, Sharon points members to credible resources for vaccine information. Watch it [here](#).



In addition, we congratulate Sharon on her recent appointment to the Pharmacy Quality Alliance board of directors. This nonprofit coalition drives innovation and improvement in medication safety for all Americans.



This is our shot. Timshel Tarbet, vice president of Business Excellence & Diversity Strategy, received her first dose of the COVID-19 vaccine last week. A veteran, Timshel was contacted by the Veterans Administration to come in for the vaccine.

“If you are a veteran, I encourage you to reach out and see if you can get scheduled,” Timshel said. “My arm was

a little sore for about 24 hours and I had a slight headache. Those were the only side effects I had.”

Check our [website](#) for regularly updated information. And, send questions to COVID-19@scanhealthplan.com.

Honoring Black History Month.
Looking for ways to acknowledge and celebrate Black History Month? Feel free to use the attached zoom background for your meetings in February.



Follow us on social media to keep up with news, events and member stories.

